



Quality Policy Statement: Nemad MFG is committed to meeting Customer, Statutory and Regulatory requirements through continual improvement of the QMS

In simple terms, our policy is to [give our customers what they want, when they want and keep improving.](#)

Quality Objectives

Product Quality – Goal: 95%

On-Time Delivery – Goal: 95%

Customer Satisfaction – Goal: Zero Complaints

Supplier Product Quality – Goal: 90%

Supplier On-Time Delivery – Goal: 90%

First Pass Yield – Goal: 95%

Quote Turnaround Time – Goal: 72 Hours